



Job Description – Sys Admin Support Engineer

The Company:

NetDev is a dynamic Brighton based telecoms software developing consultancy, specialising in the development and integration of next-generation, carrier-grade applications such as Drum. We support a major telco with our SIP based audio conferencing product.

The Role:

We are looking to hire a **Sys Admin Support Engineer** with three or more years experience to join our team, of dedicated support engineers, is to remotely provide full systems support of the audio conferencing product, to include incident management and fault diagnosis, proactive systems monitoring, hardware and software management, stress/load testing and alarm/trap management.

NetDev uses the following technologies, ideally you will have experience in some of these;

- Linux (RedHat)
- Puppet
- Ruby
- Oracle
- Nagios/Munin
- Devops methodologies
- Subversion

You will come from a support background. This role will be suitable for proficient, dedicated and highly skilled candidates who are willing to learn and can quickly get up to speed in terms of understanding the product, its underlying technologies and how to support it in accordance with defined processes and procedures.

You will receive the appropriate training from our team of experienced industry experts throughout your employment to ensure you have all the right skills to be a success. Our working environment is buoyant and sociable but we work hard as a team to achieve our demanding goals.

The Package:

NetDev is based in the heart of Brighton. This is a permanent full time position, working 37.5 hours per week, Monday to Friday with shifts covering 24 hours per day. The shifts are worked on a rota basis. (day/late/night). Sometimes there is ad hoc weekend work, which will be paid at time in lieu 1.5 or double for Sunday. As with all support roles there is a call out element to the position which is paid in addition to your basic salary. Private medical insurance offered on completion of probation, as well as the chance to travel internationally. Annual leave is 25 days per annum. We wear casual clothing here at Netdev with regular team building lunches on a Friday!

Competitive salary offered in line with the candidate's demonstrated skills and experience.

W: www.netdev.co.uk
E: jobs@netdev.co.uk